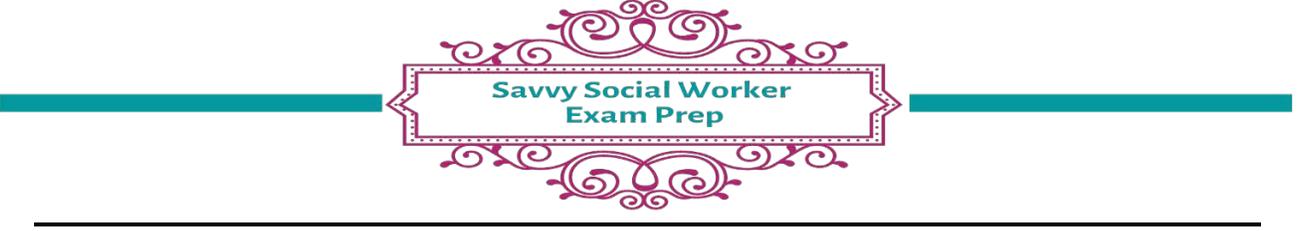


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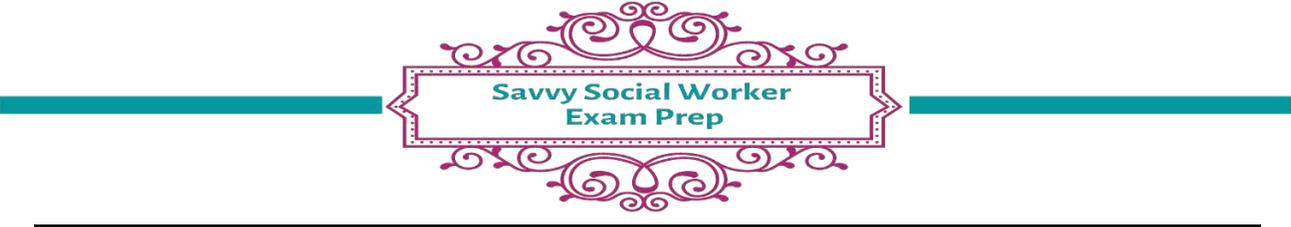
1. A social worker in a community clinic is completing an intake assessment with a 30-year-old who recently was laid off from his job and is currently dealing with the death of his father. During the visit, the client reports that he has increased his marijuana usage tremendously over the past few weeks. What should the social worker do **FIRST**?
  - A. Explore possible job opportunities and resource availability
  - B. Complete a suicide risk assessment
  - C. Refer the client for grief counseling
  - D. Assess the extent of the client's substance abuse
  
2. Which ethical standard for social workers **BEST** represents the ability to separate personal feelings from work situations and relationships?
  - A. Professional discretion
  - B. Responsibility to the profession
  - C. Professional boundaries
  - D. Responsibility to colleagues
  
3. A social worker in a community agency has been treating a client for three months and has started to feel a strong sexual attraction toward the client. What **SHOULD** the social worker do?
  - A. Consult with an agency supervisor
  - B. Tell the client how she feels
  - C. Transfer the client to another agency worker
  - D. Work toward ending the client's services at the agency



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4. In a routine review of case records at a mental health center, a social work supervisor discovers that case managers routinely refer all African American clients to either Alcoholics Anonymous or Al-Anon. In discussing this practice with the case managers, the supervisor learns that the referrals are made without obtaining information about the clients' use or abuse of substances. What is the **BEST** way for the supervisor to effectively address this practice?
- A. Reprimand case managers providing client services based on stereotyping
  - B. Educate the staff about services provided by Alcoholics Anonymous and Al-Anon
  - C. Provide staff training about culturally competent social work practice
  - D. Allow no referrals to be made without approval from the supervisor
5. A social worker is completing an intake interview with a client who is having trouble sleeping. The client reports drinking a lot of alcohol to help him fall asleep every night. The client states that he is recently lost his job and is worried that he may soon lose his apartment. What should the social worker do **FIRST**?
- A. Refer the client for evaluation for sleep medication
  - B. Provide the client with public assistance resources
  - C. Assess the client's alcohol usage
  - D. Acknowledge the client's feelings about his financial stressors
6. A social worker has been working with a client for one year. The client suddenly dies, and the social worker is very distraught by the death. During supervision, the supervisor encourages expression and ventilation of feelings. The supervisor is providing:
- A. Education
  - B. Consultation
  - C. Therapy
  - D. Support



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7. A school social worker receives a student referral from a teacher for an 11-year-old boy who is getting into fights almost daily at school with younger children. The boy reports that his stepdad gets high and drunk and beats him. The student's behavior is **BEST** described as:
- A. Identification with the abuser
  - B. Low self-esteem
  - C. Hostility toward peers
  - D. Conduct disorder
8. Client feedback that indicates a social worker's interpretation is on target is **BEST** displayed when the client:
- A. Argues with the social worker
  - B. Changes the subject
  - C. Expresses anger at the social worker
  - D. Discusses related material
9. A social work administrator is responsible for record keeping at a large agency. Which approach is **MOST** appropriate for maintaining client records?
- A. Maintain all records for seven years following termination
  - B. Keep records indefinitely to assure their availability
  - C. Seek permission from clients for destruction of their records
  - D. Store records for the number of years required by law
10. A school social worker meets with a teenager who is increasingly frustrated and disengaged in school. The student appears to be bright, but unmotivated, and does not submit completed homework assignments. Meetings with the student have not resulted in changes in the teen's behaviors. What should the social worker do **NEXT**?
- A. Consider an alternative educational program for the student
  - B. Arrange for individual tutoring sessions for the teen
  - C. Refer the teen for evaluation by an educational psychologist
  - D. Create a behavioral self-monitoring plan with the student

### Answers & Rationales

- 1. Rationale:** FIRST, the social worker would act to determine the client's safety. The only option that addresses the client's safety is **(B)**. Options A, C, and D may be appropriate later, once the safety of the client has been addressed.
- 2. Rationale:** This requires knowledge of the definition of professional boundaries **(C)**. Since the question asks for the BEST response, the secondary responsibilities in the other options are not correct.
- 3. Rationale:** Consulting with a supervisor **(A)** is the BEST response because it assists in helping to understand and address the situation. Options B and D are clearly unethical. Transferring the client **(C)** may be done later but it is unclear if this action is required at this point and there is not enough information in the stem to conclude this.
- 4. Rationale:** It is important to provide educational interventions **(C)** before moving to more restrictive supervisory practices. Options A and D are more restrictive and may be done later, after the provision of baseline training first. While staff members may benefit from being educated about AA and Al-Anon **(B)**, it does not address the concern of stereotyping that is occurring.
- 5. Rationale:** While options A, B, and D may all be appropriate actions for the social worker to take, none would be the first. As part of the assessment process, the social worker needs to FIRST further explore the issue of alcohol use **(C)**. Acknowledging his feelings about his financial issues is not as important as the safety concern (alcohol abuse) presented.
- 6. Rationale:** The correct answer is **(D)** because ventilation is one of the techniques used in providing support.
- 7. Rationale:** Required knowledge of basic recall of cycle of abuse concepts and dynamics. The student may have low self-esteem **(B)** or act hostile towards peers **(C)** but it is because of his identification with the abuser **(A)**. Conduct disorder **(D)** does not apply to this scenario.
- 8. Rationale:** The effectiveness of a response can be assessed through client reaction. Continuing to stay on target in the discussion **(D)** indicates a good progression.
- 9. Rationale:** Social workers are required to follow the laws of the jurisdictions in which they practice. Such statutes vary in their requirements. Hence, the only option that is correct is to maintain files for the length of time required by law **(D)**. Options A, B, and C might not apply in all locations.
- 10. Rationale:** The fact that the student is noted as bright, but unmotivated, may indicate a learning problem. Of the choices listed, **(C)**, is the correct answer because the social worker has not been successful in helping the teen, and the problem may be more than behavioral **(D)**.